



# ANGUIL TECHNICAL SERVICE CALL PROCEDURE

## DURING OFFICE HOURS

8:00AM - 5:00PM CST



CALL

**(414) 365-6400**



REQUEST

### **TECHNICAL SERVICE**

**Chris Petzold, Technical Service Coordinator x536**

**Greg Blando, Technical Service Manager x552**

### **AFTERMARKET SALES - PARTS, PMES & SERVICE**

**Jerry Sikora, Parts & Service Sales Manager x529**



TELL

**The receptionist if it's an emergency.**

## AFTER HOURS & WEEKENDS



CALL

**(800) 488-0230**



SELECT

**Option 9**



LEAVE MESSAGE

### **Include:**

**Your name, phone number, location, equipment ID number (if known), and brief description of the issue. Speak slowly and clearly and repeat your phone number twice.**



WAIT

**A return call will be placed within the hour.**



**Note: A return call will be placed promptly. Please avoid placing a second call unless 60 minutes have passed without a return call.**